

EMERGENCY SUPPORT

FACTORY TRAINED TECHNICIAN DISPATCHED TO HELP YOU PROTECT YOUR PRODUCT, PROCESSES, & PRODUCTION OBLIGATIONS.

EMERGENCY SERVICE provided by a Pro Technician or in partnership with a Local Authorized Service Partner.

Combine 24/7 Remote Support with the option of sending out a Factory Trained Field Technicians to work with your team to conduct major repairs, help troubleshoot challenging issues, and/or help determine the cause of system issues.

- **GUARANTEE THE EQUIPMENT IS OPERATING OPTIMAL PERFORMANCE.**
- **CONFIRM SYSTEM OPERATING WITH CORRECT REFRIGERANT CHARGE.**
- **OUTLINE HIGH-LEVEL REPAIR PLANS AND COORDINATE RESOLUTIONS.**
- **STUDY HISTORICAL OPERATING DATA, ALARMS, AND SYSTEM UPDATES.**
- **RESOLVE ONGOING AND UNRESOLVED NUISANCE FAULTS OR ALARMS.**

Cost is \$2000 PER DAY
(plus travel expenses*)



What might be considered an Emergency?

- **UNEXPLAINED MAJOR EQUIPMENT COMPONENT FAILURE OR FAULT.**
- **MULTIPLE FAULTS OF FAILURES OF THE SAME COMPONENT.**
- **ONGOING UNRESOLVED ALARMS AND ALERTS.**
- **A SERIOUS THREAT THAT PRODUCT LOSS WILL OCCUR.**
- **SUDDEN LOSS IN COOLING CAPACITY CAUSING A CHANGE IN PRODUCTION.**

